PAYMENT AND REFUND POLICY

nismtest.com provides 100% Money Back Guarantee in case we are unable to provide you access to the services you have purchased within 7 working days of making the payment due any reason such as outages, faults or delay caused by factors, including technical difficulties with the performance or operation of our software, equipment or systems or any other technical difficulties with our Internet or infrastructure failures. In this regard, the user is required to communicate the issue by sending us an email at support@nismtest.com.

There is no time lag is payment and use of our services. You can immediately start using our services after making the payment. Mock tests will remain valid from the date of purchase as per the selected plan. The user account will be active for a specified duration from the date of activation, in accordance with the chosen plan's validity.

No refund is permissible under any circumstances after the partial/full use of services. In case, user could not avail the services within the validity period, a request for extension can be raised by sending us an email at support@nismtest.com. The validity can only be extended once for further 15 days, thereafter extension charges would be applicable. In case no reactivation is requested within validity period, the user account will automatically get suspended and the unattempt test will get lapsed.

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Email shared at the time of registration for the mock test would only be considered final for the purpose of sharing login credentials, test result and any other further communication.

REFUND AND CANCELLATION POLICY

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